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HANOI PEOPLE'S COMMITTEE DEPARTMENT OF CULTURE, SPORTS AND TOURISM

SOCIALIST REPUBLIC OF VIETNAM Independence - Freedom - Happiness

Hanoi, 25 August 2014

To: Embassies in Hanoi,

The Hanoi Department of Culture, Sports and Tourism presents its compliments to the Embassies stationed in Hanoi and has the honor to bring to the latters' attention as follows:

With the aim to facilitate and assist foreign visitors in obtaining tourist information as well as handling problems and scams when travelling to Hanoi, the Hanoi Department of Culture, Sports and Tourism has established the Tourist Supporting Office to deal with all the above related matters to the effects.

The Tourist Supporting office is located at 47 Hang Dau street, attached to the premises of the Culture, Sports and Tourism Department, at Ly Thai To ward, Hoan Kiem district, with the two hotlines: 04.39261515 and 0946791955, available 24/24hrs.

In this connection, the latters are kindly requested by any means possible to help advise your travellers to Hanoi of the said Office, so as to whenever in need of information or facing problems, they could contact the above-mentioned Office in time for any specific requests, so that it would be fixed accordingly.

Once again, The Hanoi Department of Culture, Sports and Tourism avails itself of this opportunity to renew to the latters the assurances of its highest consideration.

THE THAD YA

Mai Tien Dung (Mr)

Deputy Director